



Firm's References

Relevant services carried out over the last five years that illustrate the firm's capability

(to be prepared by each firm in a consortium)

Assignment title: Researching Private Banking clients and potential Private Banking clients, and small business clients in Ukraine

Country of assignment: Ukraine

Name of client: BNP Paribas Ukrsibbank

Address of Client: Ukraine, Kyiv

Client Reference contact: Olena Andreieva, Director of Competitor & Market Intelligence Center, olena.andreieva@ukrsibbank.com

Start Date: July 2007

Contracted completion date: January 2008

Actual or estimated completion date (if on-going): January 2008

Value of services: not disclosed under terms of the contract: 25 000 USD

Total number of expert months : -

Name of associate consultant(s): n/a

Number of staff months of experts provided by associated consultant(s): n/a

Description of actual services provided by your firm:
designing and executing focus group discussions with bank personnel, in-depth interviews with actual and potential clients nationwide, and executing analytical reports

Experts provided by your firm:

Number of experts: 1 project director, 1 consultant, 2 analytics, 5 moderators

Number of expert months: 7

Name of Project Director/Team Leader/Lead Expert: Dmitriy Krakovich

The above information was prepared on: February 15, 2012

Firm's name : MRP-EURASIA (Office in Ukraine)

Authorised representative of firm:



signature

16.02.2012

date

Ms. Svitlana Glushchenko

name in full