



### Firm's References

Relevant services carried out over the last five years  
that illustrate the firm's capability

**Assignment title: Financial literacy survey**

Country of assignment: Bosnia and Herzegovina

Name of client: World Bank

Address of Client: Sarajevo, Bosnia and Herzegovina

Client Reference contact: Haris Mesinovic (HMesinovic@worldbank.org)

Start Date: [dec-2010]

Contracted completion date: [april/2011]

Actual or estimated completion date (if on-going): [month/year]

Value of services: [13.000 EUR]

Total number of expert months : [2]

Name of associate consultant(s): [Dragan Bagic]

Number of staff months of experts provided by associated consultant(s): [if any]

Description of actual services provided by your firm: questionnaire design, methodology, data collection, clean database delivery

Experts provided by your firm:

Number of experts: [1/research manager]

Number of expert months:1

Name of Project Director/Team Leader/Lead Expert: Ms. Ilvana Tetaric

The above information was prepared on [24/2/2012]

Firm's name :MRP-EURASIA, office in Bosnia and Herzegovina

Authorised representative of firm:

16.12.2013

signature

date

Mr. Alex Trotiuc

Name in full