



Firm's References

Relevant services carried out over the last five years
that illustrate the firm's capability

(to be prepared by each firm in a consortium)

Assignment title: **Evaluation of competences of beneficiaries and staff members of the RA State Fund for Social Security and Social Service Regional Agencies”**

Country of assignment: **Armenia**

Name of client: **RA Ministry of Employment and Social Issues, Office of Foreign Financial Programs Management, World Bank**

Address of Client: **Hanrapetutyuan Sq., Government House 3, Yerevan, Armenia**

Client Reference contact: **Hanrapetutyuan Sq., Government House 3, Yerevan, Armenia**

Start Date: **March/2005**

Contracted completion date: **March/ 2007**

Actual or estimated completion date (if on-going): *[month/year]*

Value of services: **24 000\$**

Total number of expert months: **2**

Name of associate consultant(s):

Number of staff months of experts provided by associated consultant(s): **3/ 2month**

Within the project an assessment of RA State Fund for Social Security and Social Service Regional Agencies beneficiaries' and staff members' awareness was implemented. The assessment was done in 2 stages starting from March 2006. Within the project a sociological research was conducted, the results of which helped generate recommendations about mechanisms to raise awareness of abovementioned groups.

The assessment was done nationwide, 2 data collection were used:

- 15 focus groups with leaders and staff members of RA State Fund for Social Security and Social Service Regional Agencies.
- 1000 quantitative interviews with beneficiaries ov abovementioned bodies.
- Data analysis
- Recommendations and consultations

Experts provided by your firm: Number of experts: **3**, specialists (interviewers, field workers) – **30**.
Number of expert months: **2**

Name of Project Director/Team Leader/Lead Expert: **Ms. Carine Selikyan**

The above information was prepared on **16 February 2014**

Firm's name :**MRP-EURASIA office in Armenia**

Authorised representative of firm: 16.02.2014
date


signature

Ms. Carine Selikyan
name in full