



Firm's References

Relevant services carried out over the last five years that illustrate the firm's capability (to be prepared by each firm in a consortium)

1. Client name: Baganuur Ilch
Assignment name: Coal Usage Survey at Ger Districts area in UB city
Contact individual: Tuya O
Title: CEO at Baganuur Ilch
Address: Bayanzurkh District, 15th khoroo, Ulaanbaatar, Mongolia
Moblie: 99110490, 451740
Tel: 976-11-457715

Short description of assignment: Client requested us to carry out a survey on fuel or coal usage of UB city households at ger districts. In order to determine the market demand for coal, they wanted to gather information and made analyses on the reason why the coal substitutes' (such as waste materials) usage are increasing in UB area, what the households living standard is, what the correlation between people's income level and fuel cost is etc.

1300 respondents from 6 districts were covered in this survey. We developed customized questionnaires /15 minutes/ for the each member at households who participates in choosing, purchasing and transporting the fuel and chosen the respondents using random sampling method with mapping sheet.

2. Client name: Solidlinks
Assignment name: Information Effect and Accessibility of EEP at MCA
Contact individual: Bolor Ts
Title: CEO at Solidlinks
Address: # 6, Diplomat's Building, 5 th khoroo, Chingeltei District, UB, Mongolia
Moblie: 88116500,99116500
Email address: bolor_ts@yahoo.com

Short description of assignment: This was a research focused on monitoring the advertising activities' impact and effect of "Environment and Energy Project" which is being implemented by MCA-Mongolia. In this survey, we used both quantitative and qualitative approach and run face-to-face questionnaire /15 minutes/ survey and focus group. In order to determine and assess the heat saving quality of houses at ger district covered by the survey, we collected information on the house materials used, type and size of the houses and made analyses on the collected information.

Additionally, we also gathered information on the type of fuel the people use for heating, fuel cost, the effort for preparing the fuel and heating source. Then made analysis on the gathered information.

Although the target group of EEP from MCA is ger area households and citizens, we covered in our survey not only the ger area citizens, but also representatives from the residents in apartments as the main purpose of the survey was not to monitor and evaluate the activities and initiatives made by EEP, but was to monitor the information advertising effect of the EEP by MCA.

We also collected the baseline or general information on living condition of households at 11 and 12th districts where the EEP is being experimentally implemented and the people are being mostly interviewed with open ended questions. Then, MRP-EURASIA research team analyzed the gathered information and prepared the comparative report on what will be the EEP project information advertising effect on ger district residents, where the EEP is not implemented, apartment residents and ger district residents, where the EEP is implemented respectively.



3. Client name: City land Department, Asia Foundation, State Registration and Information Center

Assignment name: Customer Satisfaction Index at City Land Agency Services

Contact individual: Chuluuntsetseg B

Title: Senior Specialist at Administrative and Management Department, City land Department

Address: 2nd and 3rd floor, Khangarid Palace, 1st khoroo, Chingeltei district, Ulaanbaatar

Mobile: 98656038, 99235900

Email address: bchul_tsetseg@yahoo.com; chuluuntsetseg@gazar.ub.gov.mn

Short description of assignment: Customer satisfaction evaluation was conducted in following streams and criteria:

- Service accessibility
- Service staff communication skill
- Service pattern
- Service promptness and readiness
- Service facility and environment
- Service work load
- Service credibility

In order to determine the customer satisfaction indices, we prioritized above mentioned criteria and requirements in terms of their importance. Customer satisfaction indices of the services at National General Registration Department such as citizens registration service, registration archive, overseas traveling registration, property registration, business entity incorporation registration and land affair agencies' at UB city also were developed respectively under this survey. CSI were evaluated with 5 points and "3" was considered as the normal low indicator.



Experience of MRP-EURASIA in Mongolia

Since its established time, MRP-EURASIA Consulting has awarded over 50 contracts on socio- economic and marketing.

Assignment name: Information Effect and Accessibility of EEP at MCA	Approx. value of the contract (in current US\$): US\$ 7800
Country: Mongolia Location within country: Ulaanbaatar	Duration of assignment (months):
Name of client: Solidlinks	Total No. of staff-months of the assignment: 4 researchers and 3 data processing assistants /transcript's assistants / and 15 interviewers and 2 recruiters
Address: # 6, Diplomat's Building, 5 th khoroo, Chingeltei District	Approx. value of the services provided by your firm under the contract (in current US\$):
Start date (month/year): 05/11 Completion date (month/year): 06/11	No. of professional staff-months provided by associated consultants:
Name of associated consultants, if any: NA	Name of proposed senior professional staff of your firm involved and functions performed (indicate most significant profiles such as project director/coordinator, team leader): Team Leader Ya.Khishigsuren Sociologist Z.Enkhjargal Researchers N.Baasankhuu J.Narantsetseg
<p>Narrative description of project: This was a research focused on monitoring the advertising activities' impact and effect of "Environment and Energy Project" which is being implemented by MCA-Mongolia. In this survey, we used both quantitative and qualitative approach and run face-to-face questionnaire /15 minutes/ and focus group. In order to determine and assess the heat saving quality of houses at ger district covered by the survey, we collected information about the house materials used, type and size of the houses, then made analyses on the collected information.</p> <p>Additionally, we also gathered information on the type of fuel the people use for heating, fuel cost, the effort for preparing the fuel and heating source. Then made analysis on the gathered information. Although the target group of EEP from MCA is ger area households and citizens, we covered in our survey not only the ger area citizens, but also representatives from the residents in apartments as the main purpose of the survey was not to monitor and evaluate the activities and initiatives made by EEP, but was to monitor the information advertising effect of the EEP by MCA.</p> <p>We also collected the baseline or collateral information on living condition of households at 11 and 12th districts where the EEP is being experimentally implemented and the respondents are mostly interviewed with open ended questions. Then, MRP-EURASIA research team analyzed the gathered information and prepared the comparative report on what will be the EEP project information advertising effect on ger district residents, where the EEP is not implemented, apartment residents and ger district residents, where the EEP is implemented respectively.</p>	
<p>Description of actual services provided by your staff within the assignment: Under the quantitative survey, we covered 11 and 12th khoroo ger area households at Sukhbaatar district where the EEP is being implemented, 13rd khoroo ger area households at Chingeltei districts where the EEP is not being implemented and ger area and apartment households. The 200 respondents from the households covered by the survey were randomly selected by social strata quota sampling method and mapping sheet. The focus group respondents were also selected by the same method and we conducted 4 focus groups under this survey.</p>	



Assignment name: Customer Satisfaction Survey	Approx. value of the contract (in current US\$): US\$ 6000
Country: Mongolia Location within country: Ulaanbaatar	Duration of assignment (months): 2 months
Name of client: – Asia Foundation – State Registration and Information Center – Land Affairs Department of Capital City	Total No. of staff-months of the assignment: Researchers-2 Fieldwork Supervisor-1 Interviewers-10 Recruiters-1 Assistants for transcript-2 Assistants for data entry and cleaning-10
Address: Unit Nations Street-18 Central P.O Box 1003 Ulaanbaatar 14201 Mongolia	Approx. value of the services provided by your firm under the contract (in current US\$): US\$ 6000
Start date (month/year): 3/2011 Completion date (month/year): 05/2011	No. of professional staff-months provided by associated consultants:
Name of associated consultants, if any: NA	Name of proposed senior professional staff of your firm involved and functions performed (indicate most significant profiles such as project director/coordinator, team leader): Project Director: Z.Enkhjargal Team leader: Ya.Khishigsuren Researchers: Ts. Bayarmaa, Ts. Nyamsuren, T.Enkhtungalag J.Narantsetseg N.Baasankhuu
<p>Narrative description of project: Customer satisfaction assessment was conducted in following streams and criteria:</p> <ul style="list-style-type: none"> – Service accessibility – Service staff communication skill – Service pattern – Service promptness and readiness – Service facility and environment – Service work load – Service credibility <p>In order to determine the customer satisfaction index, we prioritized above mentioned criteria and requirements in terms of their importance. Customer satisfaction index of the services at National General Registration Department such as citizens registration service, registration archive, overseas traveling registration, property registration, business entity incorporation registration and land affair agencies' at UB city also were developed respectively under this survey. CSI were evaluated with 5 points and "3" was considered as the normal low indicator.</p>	
Description of actual services provided by your staff within the assignment: The quantitative and	



<p>qualitative information was collected from the 400 respondents who got the services of registration, archiving, property registration and business entity incorporation registration services at UB city land office, districts land office. In this survey, the respondents were sampled at basis of social strata quota and mapping sheet.</p>	
<p>Assignment name: Focus group: Police Staff Corruption Risk</p>	<p>Approx. value of the contract (in current US\$): US\$ 2000</p>
<p>Country: Mongolia Location within country: Ulaanbaatar</p>	<p>Duration of assignment (months): 1 month</p>
<p>Name of client: Asia Foundation, State Registration and Information center and National Police Agency of Mongolia</p>	<p>Total No. of staff-months of the assignment: Researchers-2 Recruiters-2 Assistants for transcript-2</p>
<p>Address: Unit Nations Street-18 Central P.O Box 1003 Ulaanbaatar 14201 Mongolia</p>	<p>Approx. value of the services provided by your firm under the contract (in current US\$): US\$ 2000</p>
<p>Start date (month/year): 05/2011 Completion date (month/year): 05/2011</p>	<p>No. of professional staff-months provided by associated consultants:</p>
<p>Name of associated consultants, if any: NA</p>	<p>Name of proposed senior professional staff of your firm involved and functions performed (indicate most significant profiles such as project director/coordinator, team leader): Project director: Z.Enkhjargal Team leader: Ya.Khishigsuren Researchers: Ts. Bayarmaa</p>
<p>Narrative description of project: Upon the request from clients, we conducted focus groups in order to determine high corruption risk position and workplace at National Police Agencies of Mongolia, to plan and develop corruption prevention activity and to recommend the prevention plan implementation guidance. Objectives: <ul style="list-style-type: none"> - To determine very vital and actual problems at National Police Agencies of Mongolia - To identify the reason and condition of corruption at the agency - To define the high corruption risk services and positions at the national police agencies </p>	
<p>Description of actual services provided by your staff within the assignment: Under this survey 5 focus groups were conducted and the respondents were representatives from National Traffic Police Agency, Bayangol, Sukhbaatar and Chingeltei districts' police staff, National Inspection Agency.</p>	



Assignment name: Technical Implementation of Research Project entitled "Mongolian Oral History-XX Century"	Approx. value of the contract (in current US\$): 38 000US\$
Country: Mongolia Location within country: Ulaanbaatar	Duration of assignment (months): 4 years
Name of client Mongolia-Inner Asia Study Center at Cambridge University, International Association of Mongolists at Ulaanbaatar	Total No. of staff-months of the assignment: 4 researcher and 5 assistants
Address: Mongolia& Inner Asia Studies Unit The Mond Building Free School Lane Cambridge, CB2 3RF and Department of Social Anthropology University of Cambridge Christopher Kaplonski Senior Research Associate ck227@cam.ac.uk	Approx. value of the services provided by your firm under the contract (in current US\$): 38 000 US\$
Start date (month/year): 11/08 Completion date (month/year): 06/12	No. of professional staff-months provided by associated consultants:
Name of associated consultants, if any:	Name of proposed senior professional staff of your firm involved and functions performed (indicate most significant profiles such as project director/coordinator, team leader): Team leader Ya.Khishigsuren Assistants N.Ariun-Undrakh N.Baasankhuu M.Buyandelger
Narrative description of project: "Oral History of Mongolia-XX Century"- is a socio- anthropological research project being jointly implemented by the Mongolia-Inner Asia Study Center and International Mongolia Study Center at Ulaanbaatar. The project has two general purposes which are interrelated. One: to increase our knowledge on how the living context or condition of people impact on understanding their history and life. Two: to establish the permanent and accessible online database on Mongolian XX century history in Mongolian and English.	
Description of actual services provided by your staff within the assignment: This survey was done by in-depth interview method with certain guidance questions and covered 600 respondents. MRP-EURASIA conducted 200 interviews (30%) out of the 600 respondents and made the transcripts. Currently we are working on keyword which is the last stage of the research.	



Assignment name: "Weekly Express Survey"	Approx. value of the contract (in current US\$): US\$ 90 000
Country: Mongolia Location within country: Ulaanbaatar aimags	Duration of assignment (months): 6 months
Name of client: Mongolia Economic Forum Organizing Committee	Total No. of staff-months of the assignment: 8 researchers and 15 data processing assistants /transcript's assistants / and 20 interviewers and 2 recruiters
Address: 4 th Building, Amar street, Sukhbaatar District, UB, Mongolia, email: www.meforum.mn	Approx. value of the services provided by your firm under the contract (in current US\$): US\$90000
Start date (month/year): 04/2010 Completion date (month/year): 04/2010	No. of professional staff-months provided by associated consultants:
Name of associated consultants, if any: NA	Name of proposed senior professional staff of your firm involved and functions performed (indicate most significant profiles such as project director/coordinator, team leader): Project director: Z.Enkhjargal Team leader: Ya.Khishigsuren Researchers: T.Enkhtungalag, Ts.Bayarmaa, J.Narantsetseg, Ts.Nyamsuren, N.Baasankhuu
Narrative description of project: This weekly survey was run in order to determine the actual social problems in a particular week, dynamic of the public opinion on the problems and public reaction or opinion on the government decision regarding social problems. The information gathering covered 6 districts of UB city and continued 6 months. We were submitting weekly report for every 25 weeks.	
Description of actual services provided by your staff within the assignment: This survey was done every Saturday of every week of contract period. In one survey 300-400 respondents were interviewed with 10-15 minutes' face-to-face questionnaire and the total number of respondents reached 10500. We evenly recruited the ger district and apartment households. Additionally 2 focus groups were done in this survey. Questionnaire had two parts, first part was consisting of the permanent questions which were not changing during the research period, second part was subject to change depending on the week by week features. Second part of questions were prepared based on weekly media monitoring information. The survey was conducted in 5 cycles and one district was covered 5 times.	



Assignment name: Public Opinion Survey about Technical and Vocational Educational Training center	Approx. value of the contract (in current US\$): 1530
Country: Mongolia Location within country: Ulaanbaatar	Duration of assignment (months): 3 weeks
Name of client: The Asia Foundation	Total No. of staff-months of the assignment: 2 researchers and 3 data processing assistants and recruiters
Address: The Asia Foundation United Nations Street,18, P.O. Box 1003, Ulaanbaatar, Mongolia	Approx. value of the services provided by your firm under the contract (in current US\$): 1530
Start date (month/year): 05/10 Completion date (month/year): 05/10	No. of professional staff-months provided by associated consultants:
Name of associated consultants, if any: NA	Name of proposed senior professional staff of your firm involved and functions performed (indicate most significant profiles such as project director/coordinator, team leader): Team leader Ya.Khishigsuren Researchers Z.Enkhjargal Ts.Bayrmaa. PhD
Narrative description of project: Upon the request from Asia Foundation, which was awarded a research project entitled “Public Opinion on TVETs”, MRP-EURASIA conducted focus groups. The main purpose of the focus groups was to define the public opinion, understanding and attitude toward TVETs. Also we collected information on what would be the demand for TVET centers and whether people are interested in attending the TVET courses.	
Description of actual services provided by your staff within the assignment: Recruiting the focus group respondents was done based on the quota sampling requirements provided by Client and we have conducted the focus groups under the direct observation of client at our professional one way focus group room which is equipped with tape recorder and other facilities. The respondents were consisting of the following representatives: <ul style="list-style-type: none"> – TVET students – Young people who is interested in enrolling and studying at TVETs – Parents of young people who is interested in studying at TVET in the future – Secondary school teachers – Representatives from unemployed adults 	



Assignment name: Focus group: Effectively advertising new products (such as energy efficient fuel, new type of oven, heat saving insulation, heat saving apartments) to ger district citizens	Approx. value of the contract (in current US\$): US\$4200
Country: Mongolia Location within country: Ulaanbaatar	Duration of assignment (months): 2 weeks
Name of client: Solidlinks	Total No. of staff-months of the assignment: 2 researchers and 3 data processing assistants /transcript assistants / and 4 recruiters
Address: # 6, Diplomat's Building, 5 th khoroo, Chingeltei District	Approx. value of the services provided by your firm under the contract (in current US\$): US\$4200
Start date (month/year): 05/10 Completion date (month/year): 05/10	No. of professional staff-months provided by associated consultants:
Name of associated consultants, if any: NA	Name of proposed senior professional staff of your firm involved and functions performed (indicate most significant profiles such as project director/coordinator, team leader): Team Leader Ya.Khishigsuren Researchers Z.Enkhjargal N.Baasankhuu J.Narantsetseg Enkhtungalag T
Narrative description of project: At the request from Solidlink , we conducted a focus group in order to determine the effective ways to communicate the information on energy saving fuel, new oven, oven facilities, heat saving insulation materials and heat saving houses to ger area residents. The focus group was mainly focused on gathering information about the public opinion on the fuel which produces heavy emission and UB city air pollution problem. And, we also collected information on citizens understanding about insulation material, emission reducing fuel and we also gave importance on determining public attitude toward the new initiatives such as new type of fuel, insulation material and new house. In the result of this research, we have reached at the following points: <ul style="list-style-type: none"> – Some coal substitute products which provided to households were not so qualitative. This condition brought mistrust and uncertainty to people. – Focus must not be on just advertising the new product. But it is very important for people to be the proven that the new product is better than the product which is being used now in terms of heat saving quality. – People already know which one user friendly for them and they choose the product based on their own requirement and need but not on the advertisement. 	
Description of actual services provided by your staff within the assignment:	



<http://www.mrp-eurasia.com>
[email: rfp@mrp-eurasia.com](mailto:rfp@mrp-eurasia.com)

One focus group was consisting of 8 respondents from “Denjiin myanga”, “Doloon buudal”, “Tolgoit” and the group was sampled based on social strata quota.



Assignment name: Voters' Opinion on Mongolian Parliamentary Election System	Approx. value of the contract (in current US\$): US\$11800
Country: Mongolia Location within country: Ulaanbaatar and several aimags	Duration of assignment (months): 1 month
Name of client: Research center "Prognoses"	Total No. of staff-months of the assignment: 4 researchers and 3 data processing assistants /transcript's assistants / and 15 interviewers and 2 recruiters
Address: MPRP Building, Chandmani Center, 5 th Khoroo, Ulaanbaatar Mongolia. Phone&Fax: 976-70124888	Approx. value of the services provided by your firm under the contract (in current US\$): US\$11800
Start date (month/year): 03/2010 Completion date (month/year): 04/2010	No. of professional staff-months provided by associated consultants:
Name of associated consultants, if any: NA	Name of proposed senior professional staff of your firm involved and functions performed (indicate most significant profiles such as project director/coordinator, team leader): Project director: Z.Enkhjargal Team leader: Ya.Khishigsuren Researchers: Ts. Bayarmaa, J.Narantsetseg N.Baasankhuu
<p>Narrative description of project:</p> <p><u>Research Purpose:</u> The main purpose of this survey was to gather and analyze citizens' opinion in regards to changing the parliamentary election system.</p> <p><u>Objectives:</u> In order to meet the general purpose of the research, we purposed the following objectives:</p> <ul style="list-style-type: none"> - To gather the information about their memories on how they voted in the election 2008; - To understand what are the public understanding, attitude and expectation about parliamentary election system - To determine the public assessment on the different election system versions; - Potential candidates' and parties' ratings who would probably stand for the next - The information about citizens' personal life vital problems and how they resolve the problems - To understand what are the Mongolians value and public assessment and satisfaction on current social condition - Public assessment on government agencies, staff and local government agencies activities - To make the political parties rating in accordance with the indicator of "ability to make decision on social actual problems" 	
Description of actual services provided by your staff within the assignment: Qualitative survey covered 2 districts of UB city, 3 provincial center, 7 soums and respondents were sampled by social strata quota and mapping sheet.	



Assignment name: Public Opinion Survey on Oyu Tolgoi Contract Approval	Approx. value of the contract (in current US\$): 4800
Country: Mongolia Location within country: Ulaanbaatar	Duration of assignment (months): 14 days
Name of client: Governmental Working Group to Approve Oyutolgoi contract	Total No. of staff-months of the assignment:
Address: Ministry of Mineral Resources Energy of Mongolia, Government Building 2, United Nations Street 5-1, UB 210646; Tel: 264054	Approx. value of the services provided by your firm under the contract (in current US\$): 4800
Start date (month/year): 08/09 Completion date (month/year): 08/09	No. of professional staff-months provided by associated consultants:
Name of associated consultants, if any: NA	Name of proposed senior professional staff of your firm involved and functions performed (indicate most significant profiles such as project director/coordinator, team leader): Team Leader Ya.Khishigsuren Researchers Z.Enkhjargal N.Baasankhuu J.Narantsetseg
<p>Narrative description of project: This was a focus group which intended to understand and analyze what the public opinion is about the OT project implementation and to provide the information to the people who are dealing with the contract.</p> <p>We have collected the information in order to define:</p> <ul style="list-style-type: none"> - How the public well informed about the OT project implementation?, How important is the project for the citizens?, What are the sources they get the information about OT project?, Whom they listen more in this matter?, - What is the public opinion on the each stakeholder's position about the project?, - Whether they think this project is important for their life? - What are the expectations of the people on this matter? 	
<p>Description of actual services provided by your staff within the assignment: Totally we have conducted 3 focus groups and one group was consisting of women and housewives, the second group was consisting of business people. And the third group was consisting of the mining related engineers and professionals.</p>	



Assignment name: Socio-economic baseline survey of herder households at the impact area of “Ukhaa Khudag” Railway Project	Approx. value of the contract (in current US\$): 10150
Country: Mongolia Location within country: 3 soums of Umnugobi province	Duration of assignment (months): one month
Name of client: Energy Resources Rail	Total No. of staff-months of the assignment: 4 researchers and 10 data processing assistants
Address: Central Tower, 16 th floor, Sukhbaatar square-2, Sukhbaatar district, Ulaanbaatar, Mongolia phone: 70122279	Approx. value of the services provided by your firm under the contract (in current US\$): 10150
Start date (month/year): 12/09 Completion date (month/year): 12/09	No. of professional staff-months provided by associated consultants:
Name of associated consultants, if any: NA	Name of proposed senior professional staff of your firm involved and functions performed (indicate most significant profiles such as project director/coordinator, team leader): Ream leader Ya.Khishigsuren Researchers Yo.Otgonbayar G.Uyanga J. Narantsetseg
Narrative description of project: The main purpose of this socio-economic baseline survey of herder households at the impact area of Ukhaa Khudag Railway was to determine the change in the life pattern and household economic condition after the relocation and to gather base information which was necessary to develop social programs targeted to the herders at impact area.	
Description of actual services provided by your staff within the assignment: In the survey titled “Socio-economic survey of households at the impact area of Ukhaa Khudag Railway Project”, we covered the herder households locating in Tsogtsetsii, Manlai, Khanbogd soums and we sampled 90 households from 3 bag of 3 soums using targeted sampling method. Along with the socio-economic baseline information, we provided our client with the households’ winter and spring settlements photo database which was taken and collected in three km area form the impact area.	



Assignment name: Public Opinion Survey on Mongolian current political condition	Approx. value of the contract (in current US\$): US\$ 36000
Country: Mongolia Location within country: Nationwide	Duration of assignment (months): 2 months
Name of client: Presidential Head Office	Total No. of staff-months of the assignment: Researchers-5 Fieldwork Supervisors-1 Interviewers-30 Recruiters-3 Assistants for transcript-3 Assistants for data entry and cleaning-20
Address: State Palace, Ulaanbaatar-12 Mongolia	Approx. value of the services provided by your firm under the contract (in current US\$): US\$ 36000
Start date (month/year): 01/2009 Completion date (month/year): 03/2009	No. of professional staff-months provided by associated consultants:
Name of associated consultants, if any: NA	Name of proposed senior professional staff of your firm involved and functions performed (indicate most significant profiles such as project director/coordinator, team leader): Project director: Z.Enkhjargal Team leader: Ya.Khishigsuren Researchers: Ts. Bayarmaa, Ts. Nyamsuren, T.Enkhtungalag J.Narantsetseg N.Baasankhuu
Narrative description of project: Quantitative and qualitative survey was conducted and the survey covered 6 districts from Ulaanbaatar city, 10 provinces, 30 soums. 1760 respondents were participated in questionnaire /30 minutes/ and 11 focus group respondents were sampled by social strata quota. MRP-EURASIA senior researchers analyzed the information and prepared report for client.	
Description of actual services provided by your staff within the assignment: Research information was collected in following directions: <ul style="list-style-type: none"> - Households' socio-economic, demographic and living condition information - Value and attitude change of people - Public opinion and assessment on government agencies' employees at all level - Public opinion on political parties' and politicians' activities - Public assessment on political parties' and politicians' activities, loyalty and politicians' rating - Public assessment on civil institutes' activities - Attitude toward future and expectation - Public opinion on what would the way out to resolve the actual and vital problem of Mongolians life - Information sources where people mostly get the information - Public protest mood - Public information source 	



Assignment name: Gender and Election Technology	Approx. value of the contract (in current US\$): US\$ 3800
Country: Mongolia Location within country: UB and 4 aimag	Duration of assignment (months): 4 months
Name of client: Manduhai Buyandelger Professor at Anthropology Department, Massachusetts Institute of Technology. (At the time of this survey, she was working as a lecturer and researcher at Harvard University)	Total No. of staff-months of the assignment: 3 researchers and 3 assistant researchers
Address: 77 Massachusetts Avenue, E53-355S MIT Anthropology, Cambridge, Massachusetts 02139 TEL: 617-224-5510 EMAIL: manduhai@mit.edu	Approx. value of the services provided by your firm under the contract (in current US\$): US\$3800
Start date (month/year): 07/08 Completion date (month/year): 10/08	No. of professional staff-months provided by associated consultants:
Name of associated consultants, if any: NA	Name of proposed senior professional staff of your firm involved and functions performed (indicate most significant profiles such as project director/coordinator, team leader): Researcher Ya.Khishigsuren Professor M.Otgonbayar Assistants N.Baasankhuu N.Ariun-Undrakh
Narrative description of project: This survey was run in order to analyze and get information on how the media and advertising technology impacted on the women parliament representation in Mongolia. Additionally we gather information on how the women candidates were working during election campaign and what was the public opinion on this matter.	
Description of actual services provided by your staff within the assignment: It was a socio-anthropological research project and we conducted focus groups among the voters from UB city and some other provinces. We have also made women and women organization's election participation and engagement survey.	



Assignment name: Coal Usage Survey at Ger Districts area in UB city	Approx. value of the contract (in current US\$): 4850
Country: Mongolia Location within country: Ulaanbaatar	Duration of assignment (months): 1.5 months
Name of client Baganuur Ilch	Total No. of staff-months of the assignment: 3 researcher and 20 interviewers
Address: 18 th district, Bayanzurkh, Ulaanbaatar city. Phone: 451740, 99110490, 99088018 Fax: 452124	Approx. value of the services provided by your firm under the contract (in current US\$): 4850
Start date (month/year): 07/2008 Completion date (month/year): 09/2008	No. of professional staff-months provided by associated consultants:
Name of associated consultants, if any: NA	Name of proposed senior professional staff of your firm involved and functions performed (indicate most significant profiles such as project director/coordinator, team leader): Team leader Ya.Khishigsuren Researchers Z.Enkhjargal J.Narantsetseg
Narrative description of project: Client requested us to carry out a survey on fuel or coal usage of UB city households at ger districts. In order to determine the market demand for coal, they wanted to gather information and made analyses on the reason why the coal substitutes' (such as waste materials) usage are increasing in UB area, what the households living standard is, what the correlation between people's income level and fuel cost is etc.	
Description of actual services provided by your staff within the assignment: 1300 respondents from 6 districts were covered in this survey. We developed customized questionnaires /15 minutes/ for the each member at households who participates in choosing, purchasing and transporting the fuel and chosen the respondents using random sampling method with mapping sheet.	



Assignment name: Public Opinion Survey on "One Window Service"	Approx. value of the contract (in current US\$6670):
Country: Mongolia Location within country: Ulaanbaatar city and 5 provinces	Duration of assignment (months): Two months
Name of client: Research Center for Human Safety and Swiss Collaboration Association	Total No. of staff-months of the assignment: 4 researchers and 20 interviewers
Address: Sukhbaatar District, 6 th khoroo, Youth avenue, Building 2, Phone: 7011-0216 hspsc@mongol.net	Approx. value of the services provided by your firm under the contract (in current US\$): US\$6670
Start date (month/year): 02/2008 Completion date (month/year):04/2008	No. of professional staff-months provided by associated consultants:
Name of associated consultants, if any: NA	Name of proposed senior professional staff of your firm involved and functions performed (indicate most significant profiles such as project director/coordinator, team leader): Team leader Z. Enkhjargal Researcher Ya. Khishigsuren, N.Batjargal, J.Narantsetseg
Narrative description of project: This survey was requested by the client in order to improve the One Window Service which was initiated by the government to centralize the government service to the public and business entities. We have gathered necessary information for developing national government service standards. The public opinion on the current government service quality is also analyzed through the survey. As the result of the survey, we prepared a report on how to introduce and implement the service to the other provinces and cities where One Window Service is going to be introduced.	
Description of actual services provided by your staff within the assignment: 800 respondents were recruited and interviewed by the face-to-face-questionnaire /15 minutes/. We also conducted 8 focus groups which consisted of representatives from private business entities, government agencies and citizens. This survey covered 3 districts and 5 provinces.	

Assignment name: Public Opinion Survey on UB city Police Department Services and Activities.	Approx. value of the contract (in current US\$): US\$ 4500
Country: Mongolia Location within country: Ulaanbaatar	Duration of assignment (months): Two months
Name of client: Mongolian National Police Agency	Total No. of staff-months of the assignment: 3 researchers and 25 interviewers and 2 recruiters
Address: P.O.B-123 Sambu street Ulaanbaatar-38	Approx. value of the services provided by your firm under the contract (in current US\$): US\$4500
Start date (month/year): 06 /2007 Completion date (month/year):08/2007	No. of professional staff-months provided by associated consultants:
Name of associated consultants, if any: NA	Name of proposed senior professional staff of your firm involved and functions performed (indicate most significant profiles such as project director/coordinator, team leader): Team leader Z. Enkhjargal Researcher Ya. Khishigsuren Consultant Z. Batjargal
<p>Narrative description of project: We gathered information on how to improve Police Department service, its management and the cooperation between police staff and citizens. MRP-EURASIA research team prepared report and recommendation based on the information gathered.</p> <p>The survey was conducted in the following streams:</p> <ul style="list-style-type: none"> – Defining the public opinion and assessment on Police Department Services and Activities – The services which the public is expecting from Police Department – The public opinion on how to reduce the crime rate – Information about the problems which could be solved with help of the citizens' involvement – What should be done in order to make the police services more accessible to the citizens – We also developed a recommendation on choosing the right channel and ways to communicate and on improving the efficiency of the information which is issued by police department. – We also reflected the police staff opinion survey on the police department activities in our recommendation 	
<p>Description of actual services provided by your staff within the assignment:</p> <p>In order to gather the required information for this survey, we have conducted focus groups and face to face questionnaires /20 minutes/. We recruited 1500 respondents from 6 districts of Ulaanbaatar city using social strata quota and mapping sheet method. Focus group survey was conducted at the group which consists of police staff and UB city citizens' representatives. The report of the survey was presented to the management of General Police Authority in February, 2007. Then, it was introduced to the management conference of Police Authority in February, 2008. General policy department prepared and issued a manual for its internal and staff use based on our survey report. As a result of the survey, a new structural unit, roving patrol service, was established.</p>	

Name of abovementioned Projects Director/Team Leader/Lead Expert: Mr. Almaz Toktorbaev and Ms. Madina Dasaeva (Regional Director of MRP-EURASIA in Central Asia)

The above information was prepared on 16/07/2013



<http://www.mrp-eurasia.com>
[email: rfp@mrp-eurasia.com](mailto:rfp@mrp-eurasia.com)

Firm's name : MRP-EURASIA (Office in Mongolia)

Authorised representative of firm: _____

A handwritten signature in black ink, appearing to read "Alex Trotiuc", is written over a horizontal line.

16.07.2013

signature

date

Mr. Alex Trotiuc

name in full